**Step into Wholeness Booking and Cancellation Policy:**

1. \*\*Booking Process:\*\*

- To secure your session slot, a booking may be made in advance through my official booking channels, including my website, setmore, or phone/email.

- Full payment is required at the time of booking.

2. \*\*Cancellation Policy:\*\*

- Cancellations made 24 hours or more prior to the scheduled time and date will receive a full refund of any payment made, minus any applicable processing fees, or the option to re-schedule.

- Cancellations made less than 24 hours before the scheduled time and date may result in a partial or no refund, depending on the circumstances and at my discretion.

- No-shows will be charged the full amount of the booking.

3. \*\*Modifications:\*\*

- Modifications to the session date(s) may be allowed, subject to availability.

5. \*\*Refunds:\*\*

- Refunds for cancellations will be processed using the original method of payment, unless otherwise specified by the client.

- Please allow 3 business days for the refund to reflect in your account, depending on your bank or financial institution's policies.

7. \*\*Terms & Conditions:\*\*

- By making a reservation with me, you agree to abide by the terms and conditions of my cancellation and booking policy.

- I reserve the right to amend or update this policy at any time, and any changes will be effective immediately upon posting on my website or other official channels.

8. \*\*Contact Information:\*\*

- For enquiries or assistance regarding cancellations and bookings, please contact me at [stepintowholeness@posteo.net](mailto:stepintowholeness@posteo.net) or 07553 805092.

By proceeding with your booking, you acknowledge that you have read, understood, and agree to the terms and conditions outline in this cancellation and booking policy.